



Phoneserve OMNI Local Currency Billing

Local Currency Billing Overview

Master account holders can generate their own local rate table in their own currency. They can enter the rate to any call destination either by applying a multiplier to all call rates, or by entering an absolute value for a specific destination. They can enter the character currency symbol, and they are able to enter the exchange rate for their currency to the \$. The ability to do this is password protected

The session screens display call information using only this local currency call rate, including the session total. The session screens are printable.

Master and child account real time statement pages remain as now, showing only Phoneserve charge to them.

CDRs for the master account or child accounts show the same data as currently, but have a new column showing the charge to their customer, in Dollars, calculated according to the exchange rate as last entered by them. Where totals are shown, this column will also be totalled.

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Local Currency Billing Specifics

Go to <http://www.phoneserve/login/>

Login using your master account information

Figure 1: Phoneserve OMNI Local Currency Billing Main Screen

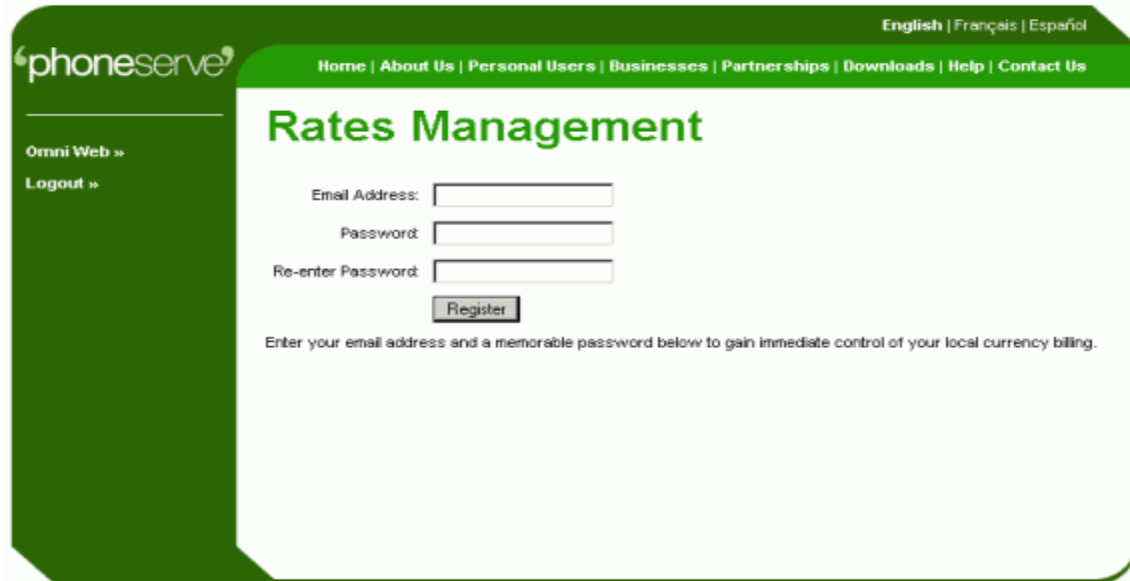
Phone Number	Status	Rate
278680445775	Ready	0c
279215238683	Ready	0c
371367591267	Ready	0c
572823419241	Ready	0c
973229592981	Ready	0c
Test Port	Ready	\$14.36

Click on the Rates Management icon (second from the right in the icon bar in the main section of the page)

Follow instructions to register your email address as a call shop and select your preferred password (figure 3). Once registered you just need to enter your registered email address and password (figure 2). A new window will prompt you to confirm your email address.

Figure 2: Local Currency Billing Log in and Registration link

Figure 3: Registration fields for OMNI Local Currency Billing



NOTE: You can register as many master accounts as you need under this email address and password, but they all will share the same rates.

Managing your rates...

The Rates Management Screen allows you to **add master accounts** under the same billing system and to **setup the rates** for your master account and for the master accounts registered under it. **You must request for the new accounts to be enabled for Local Currency Billing.**

1. To add an existing Phoneserve Account to your Local Currency Billing system: Divide your 18-digits account into the **first 12 digits** for the **Account Number** and the **last 6 digits** for its **PIN**. Enter the information in the fields on the top of the page and click on **Register**.

Once the new master account is registered under the existing master account, the new one will adjust its billing to the main master account rates.

2. Setting up your rates to match the needs of your market is very easy and straight forward:

- Enter the exchange rate of the US\$ for your currency (the field admits up to **1000** units, including decimals. E.g 999.999).
- Enter the multiplier to be applied to the general rates (the field admits factors from **0** to **10**, including decimals. E.g.9.999).
- Click on the link **View exceptions** to adjust as many rates as you wish with a fixed value, independent from the general originated by the multiplier.

- Select your **preferred currency** from the drop-down list (if it is not in the list, please contact your Phoneserve Account Manager to have it added)
- Select the billing increment that matches the needs of your market in the drop-down list (from 10 up to 120 seconds)

Figure 4: Rates Management Tools

Rates Management

You are registered to manage the local currency billing for the following Omni Master accounts:

[Remove](#) Acc 172611981701 (Julian)

Register another Omni Master account with this group:

12 Digit account:

PIN number:

Register

Register new master accounts to feed them with the same rates for your convenience.

Account currency:

United States Dollar (USD)

Customise your rates to match your local needs

Rates multiplier:

Exchange rate:

Enter your exchange rate against the \$USA

Local currency:

EURO

Select your local currency.

Local billing increments (secs):

10

- 70
- 75
- 80
- 85
- 90
- 95
- 100
- 105
- 110
- 115
- 120

options

billing increments from 10 up to 120 seconds

View Exceptions link

Here you can **add**, **remove** and **edit** exceptions for your general rates. It is the ideal tool to make your own rates more competitive or even to launch your own local promotions.

Once you have entered your specific value, click on **Update** and the final rate for that destination will not be linked to the result of the general multiplier tool any longer, showing a fixed value (see figure 5 below).

For your convenience, you can add as many destinations as you want, and remove or edit them at any time.

Figure 5: Exception rates destinations

Rates Management


Add, edit and remove rates for local currency billing.

Add Destination	Rate	Currency	
Afghanistan	0	EUR /min	Add

Destination	Rate	Currency		
Albania	2.4	EUR /min	Update	Remove
Pakistan (mobile)	0.5	EUR /min	Update	Remove
Pakistan, Islamabad	0.5	EUR /min	Update	Remove
Pakistan, Karachi	0.5	EUR /min	Update	Remove

Moving onto actual calls...

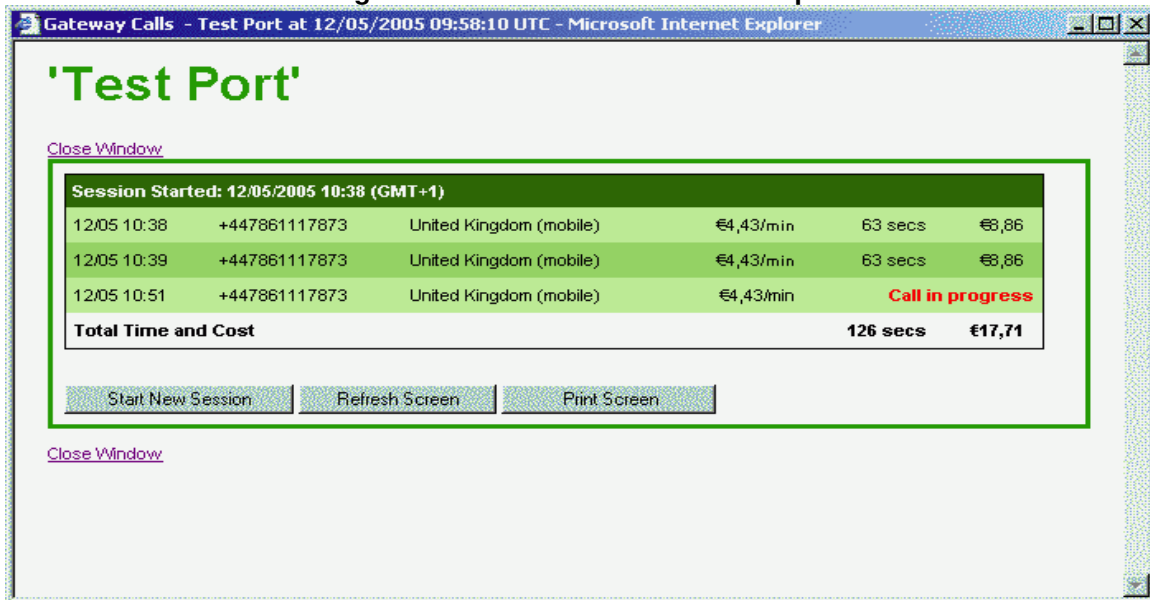
Ensure that you are logged into Omni with your registered master account.

Open up a session window (the clock icon next to account number ). Click on Start Session and initiate a call.

The Session Window will display the rate and cost of the calls according to the values you have previously set up for your local currency billing.

NOTE: Those values will show only in the Session Window, the rate information shown in the OMNI main screen will be your current Phoneserve tariff.

Figure 6: Session Call Window example



After the call has been terminated, click on the Refresh button, the correct local rate should be displayed. This should incorporate both the exchange rate and the multiplier.

You will see that local currency exceptions overwrite the multiplier – if you have set London to have an excepted rate of \$5 per minute, this is reflected in the session window.

NOTE: The range of multipliers goes from **0** to **10**, accepting decimals (e.g. 0.34). For example, if you set the multiplier to 10 and the exchange rate to 100 and the original rate is 4c per minute, then the local rate should be 4000 (or 40.00) depending on the local currency.

Checking that you are setting up the multiplier and the exchange rate correctly.

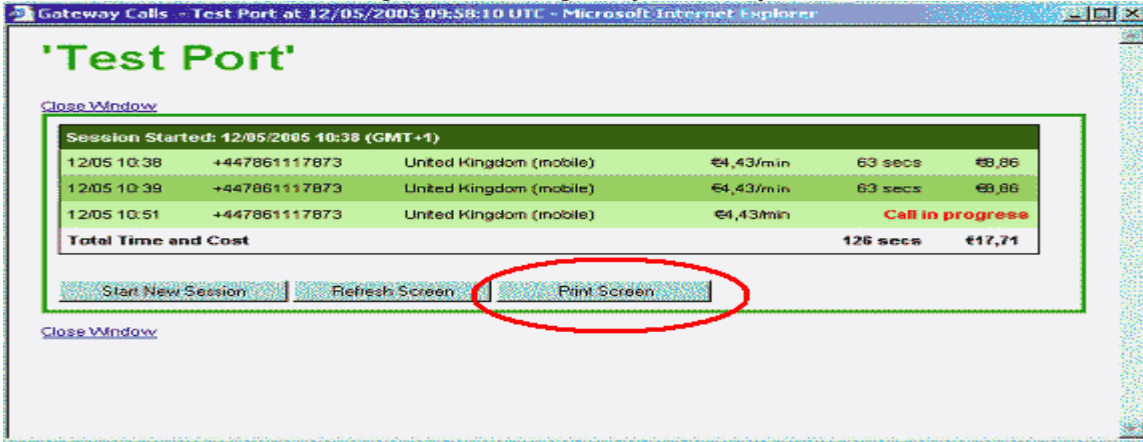
If it's 40 (or 0.4) then you know that the multiplier is working but the exchange rate isn't. If it's 400 (or 4.0) then you know that the exchange rate is working but the multiplier isn't.

Printing your own receipts

Use the button on the bottom of the session window to print out your receipts. This application will automatically use the default printer in your network. The Windows print prompt will invite you to customize your receipt. Just select your preferred options and click on the button "Print".

NOTE: Please take into account that our OMNI call statement format is horizontal, therefore you will need to adjust the settings of your printer in the option ADVANCE / Paper size to match the length of the call information provided in the Session Windows in OMNI.

Figure 7. Printing out your receipts.



CDR information: your call history sent to your email with your local rates.

You can set up your OMNI account to receive daily, weekly, monthly or by date ranges CDRs. One column will be added reflecting the value of the calls made (call history) in local currency.

To set up CDRs for your OMNI account please click on the icon "Tools" in the main page of OMNI and select your most convenient option.



Email Statements

* Email:

Report Language:

Timezone:

Reporting Interval:

- Daily, sent after midnight with the previous day's CDRs
- Weekly, sent on a Monday with the previous week's CDRs
- Monthly, sent on the first of each month with the previous month's CDRs
- Date range specified below, sent immediately

Start Date
 End Date

You will then receive a zip file containing an excel file with your call history in your registered email address.

	A	B	C	D	E	F	G	H	I	J	K	L
1	Calldate_utc	Time	TimeZone	Call Account	Destinatio	Name	Duration_	Currency	Non_vat_charge	Customer_Charge	Customer_Charge	Customer_Charge
2	21/04/2005	-3.5	21/04/2005	071035087	44210846E	United Kin	6	USD	0.02	0.06	SAR	0.225
3	21/04/2005	-3.5	21/04/2005	071035087	111234567	USA	63	USD	0.06	0.12	SAR	0.45