



OMNI Call Management

VoIP Call Management Made Simple

OMNI is Phonserve's proprietary VoIP call management solution; designed to help you easily, securely and profitably manage your business. All Phonserve business customers and Distributors can take advantage of OMNI account management free of charge.

Features

Accurate, Comprehensive Reporting

- Access call history (destination, duration & cost) in real-time.
- Complete and comprehensive call reporting every 24 hours.
- Track multiple calls made in sequence.
- Accurately account for and reconcile minutes – ensuring call time is only used for business activity.

Easy To Use

- Web-based solution
- Easily transfer calling credit between accounts.
- Top up accounts at the click of a button.

Secure

- Minimal supervision of call services required.
- Locks down accounts when they are not active, preventing unauthorised usage.

Scalable

- Whether you're using a couple of handsets or many across a call shop, Internet cafe or business, OMNI can give you instant access to information on all calling activity.

Products

OMNI

- Real-time account management & billing.
- Check balance status of master accounts.
- Last 10 call history including call in progress.

OMNI TLA

- Real-time account management & billing.
- Check balance status of master accounts.
- Create and manage your own accounts.

OMNI XML

- Integrates with existing sales & billing systems.
- Check account balance & status of accounts - including call in progress.
- Request regular statements.
- Add or delete credit from accounts.
- Extend card expiry dates.
- Last 10 call history - including call in progress.
- Individual access to accounts by account number.

What Next?

Ask your Phonserve Distributor for information about our full suite of products & services:

- Phonserve for: Internet Cafes, Call Shops, SMEs & Hotels.
- The Phonserve Distributor Programme.