



Quick Start Guide

D-Link - DPH 70

Contents

1.0 Before you begin.....	2
2.0 Hardware Installation	2
3.0 Programming your ISP connection	3
4.0 Programming your Phoneserve account	4
5.0 Placing your first internet call	5
6.0 Keypad Programming Guide	6
6.1 Numbers 1 2 3...	6
6.2 Small Letters a b c	6
6.3 Capital Letters A B C.....	6
6.4 Symbols.....	7
7.0 Contact & Feedback	8

1.0 Before you begin

Make sure that you have the following:

Your D-LINK MODEM PHONE Box, including:

- D-LINK Base with key-pad (beige).
- D-Link Handset (beige).
- D-Link coiled handset Cord (beige).
- D-Link RJ-11 Cable (black).
- D-Link AC Adaptor (black).
- D-Link CD User Guide.

Local dial-up Internet access, including:

- The telephone number to your ISP.
 - Your personal ISP account user name.
 - Your personal ISP account password.
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- AC power outlet (220V, 50Hz).
 - A Local telephone line connection.
 - Your Phoneserve prepaid calling card.

2.0 Hardware Installation

To prepare the MODEM PHONE, complete the following steps:

1. Connect the Handset to the to Base using the coiled handset Cord;
2. Connect the Base to a normal working telephone line using the RJ-11 Cable;
3. Plug the AC power adaptor into a 220 V outlet, and insert the power cord into the "AC" connector on the bottom of the Base;
4. Lift the handset and listen for regular dial tone, indicating that your MODEM PHONE has been installed properly.

Your MODEM PHONE can NOW be used to make normal local phone calls by simply picking up the Handset and dialling normally. However to complete the configuration and start saving on your long distance calls, please follow the next few easy steps using the keypad on your MODEM PHONE.

3.0 Programming your ISP connection

You must program your MODEM PHONE to connect to the Internet through your ISP. To begin, take the Handset off the hook and follow the simple programming instructions, using the keypad on your MODEM PHONE to enter each digit. (Please refer to the Keypad Programming Guide for detailed instructions on programming letters and symbols)

Enter: * 1 2 3 * # *to access the IVR menu*

Enter: 1 2 3 4 5 # *password by default*

ISP details

Press: 1 *to access the menu for the details of your ISP*

Press: 1 *to edit the number of your ISP*

Enter: # *after the number*

Press: 1 *to accept*

Press: 1 *to edit the ISP user name*

Enter: *your User name followed by the symbol #*

Press: 1 *to accept*

Press: 5 *to enter your password for the ISP*

Press: 1 *to edit*

Enter: *your password for the ISP followed by #*

Press: 1 *to accept*

Extended menu

Press: 3 *to enter the extended menu*

Press: 3 *to enter the country code*

Press: 1 *to edit*

Enter: 9 #

Press: 1 *to accept*

Press: 5 *to enter service provider*

Press: 1 *to edit*

Enter: 2 #

Press: 1 *to accept*

Press: 9 *to exit this menu*

To test the connection, pick up the Handset and press the "DIAL UP" button. If you have programmed your ISP correctly, in a few moments, the green light on the MODEM PHONE will stay lit, indicating that you have connected to the Internet.

4.0 Programming your Phoneserve account

Lastly, you must now enter your Phoneserve Account details for the first time. To begin, take the Handset off the hook and follow the simple programming instructions, using the keypad on your MODEM PHONE to enter each digit:

Press: **2** to access the calling card menu

Enter: **abcd#** (password)

Press: **1** to edit the user ID (Phoneserve Account)

Enter: Phoneserve Account Number & PIN followed by **#**

Press: **1** to accept

You will be prompted to enter a calling card password. *We strongly recommend NOT to change it.*

Press: **2** to skip password

Press: **1** to enter VoIP server address

Enter: **dl.phoneserve.com #**

Press: **1** to accept

Press: **2** to skip calling card configuration password

Press: **5** to save all the settings

5.0 Placing your first Internet call

Before dialling, press the “DIAL UP” button, and wait until the green Flashing Light turns solid, indicating that your MODEM PHONE is now connected to the Internet.

Pick up the Handset, entering the number you are calling as follows:

00 + Country Code + City Code + Phone Number.

Example: When calling London, UK: 00 44 20 XXXX XXXX

When your call is complete, replace the Handset.

The green light will remain lit, indicating that you are still connected to the Internet, and your MODEM PHONE is ready for you to place another call.

To disconnect your MODEM PHONE from the Internet, simply press the “DIAL UP” button again.

The green light will go out when you are no longer connected to the Internet.

Note: In the future, to enter new Phoneserve Account details, you will only need to enter the *Account Number* and *PIN* followed by #.

6.0 Keypad Programming Guide

6.1 Numbers 1 2 3...

Press any number key once to enter the corresponding number.

Example: To enter the number 5, press the 5 button once...

Be careful when entering consecutive number, identical numbers, such as 55. After entering the first 5, and prior to entering the second 5, wait for the MODEM PHONE to announce your selection of the first 5. Otherwise, the MODEM PHONE will recognise your entry as the letter j. (see below Entering: Small Letters)

Example: To enter the numbers 55, press the 5 button once, await the voice prompt concerning your entry, and then press 5 again.

6.2 Small Letters a b c ...

The first time you press a number button (e.g. 5), the MODEM PHONE recognises the entry as the number 5. If you then press the 5 button again quickly, before the voice prompt confirms the entry, the MODEM PHONE recognises two entries on the same button, and thus the letter j... If you wait until after the voice prompt press the 5 button, the MODEM PHONE recognises the entry as a second 5.

Example: To enter 5, press the 5 button once...

Example: To enter j, press the 5 button quickly two times...

Example: To enter k, press the 5 button quickly three times...

Example: To enter l, press the 5 button quickly four times ...

Example: To enter z, press the 9 button quickly five times...

In the same way you use your mobile to send text messages.

6.3 Capital Letters A B C...

Follow the same directions for entering Small Letters, except before entering each and every capital letter, press the "SHIFT" button.

Example: To enter G, press "SHIFT", then the 4 button quickly two times...

6.4 Symbols

“ @ ”

Press the “DIAL UP” button followed by the 1 button

“ . ”

Press the “DIAL UP” button followed by the 2 button

“ / ”

Press the “DIAL UP” button followed by the 7 button

“ _ ”

Press the “DIAL UP” button followed by the 4 button

If You Make an Error...

At anytime,

Press the # button to halt the entry process, followed by the 2 button to re-enter the entry.

After you have made the correct entry,

Press the 1 button to accept your new entry or the 2 button to re-enter.

7.0 Contact & Feedback

We hope that you have found the contents of this guide both useful and informative. However, if you feel any additional information could be added, or the guide could be improved in any way, please e-mail suggestions to info@phoneserve.com

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